



BUILT ON SERVICESM

March 24, 2020

Dear clients, vendors and colleagues,

Over the past several weeks, we have been closely monitoring the COVID-19 pandemic situation. We are following the recommendations from the CDC and have added several additional precautions specific to our unique business environment in an effort to protect the health of our employees, families, clients, vendors, colleagues, and our communities as a whole.

With the growing stay-at-home orders issued by several states, we want to provide an update on our operational plans. **C&K Industrial Services Inc., EcoPro Solutions, LLC, Karas Enterprises, Inc. and JWD Properties, , LLC are considered essential businesses** as defined by the Department of Homeland Security ([//cisa.gov/Essential](https://cisa.gov/Essential)). **We support public utilities, key industries and critical infrastructure. As such, we are committed to continuing to provide high-quality services for your existing and changing needs during this challenging time.**

We will continue to adhere to the following protocols until the emergency ends.

- Our administrative staff will be available during normal business hours from remote locations to assist however possible.
- All field operations, waste transportation, emergency response and customer support services will remain operational with additional containment and procedural precautions.
- Unnecessary non-employees are restricted from entering our offices, shops, job sites and maintenance areas.
- All non-essential travel has been discontinued, and essential travel has been modified to allow for social distancing.
- We are continuing communications with all stakeholders through email, telephone, video conferences, and conference calls.

As you are aware, the COVID-19 situation is rapidly evolving. We ask our stakeholders to help keep the communication channels open so we can all better understand the supply chain and pressure points. We are committed to doing our part to stop the spread of COVID-19. Health and safety continues to be our highest priority as we continue to support our stakeholders in these challenging circumstances.

Thank you for your flexibility as we navigate this unprecedented environment together. We hope you all are staying well.

Be Safe, Be Healthy!

Sincerely,

Arthur Karas
President

C&K Industrial Services, Inc.
JWD Properties, LLC
EcoPro Solutions, LLC
Karas Enterprises, Inc.

